

PO Box 708
2500 Innovation Way
Greenfield, IN 46140
U.S.A.

Companion Animal Health

Dear Valued Client:

Elanco is a leading manufacturer of FDA-approved pharmaceutical products, including Comfortis® (spinosad) and Trifexis™ (spinosad + milbemycin oxime). These products are restricted, under federal law, for use only by or on the order of a licensed veterinarian.

Elanco maintains a strict policy that limits the distribution of our products only to licensed veterinarians. Therefore, unauthorized sources of Elanco products, including many Internet retailers, do not purchase Elanco products from authorized distributors. As a result, we recommend you purchase Elanco products only through your veterinarian. If product is purchased outside of the veterinary-client-patient relationship, the following may occur:

- The product may have been outside a documented chain of custody and we cannot ensure it has been handled according to label requirements
- Product acquired through unauthorized sources (with or without a prescription) will not qualify for any product guarantee reimbursements
- We cannot guarantee the product hasn't been tampered with in some way
- The product may have been defaced and important information may be missing
- The product may be counterfeit

We are committed to bringing high-quality, innovative products to pets. We believe your veterinarian is your best resource in recommending these products to you — and in keeping your best interests at heart. We encourage you to purchase veterinary products through your veterinarian, who is trained to make the best recommendations for you and those you love.

Sincerely,



Stephen A. Connell, DVM
Director of Technical, Academic and Consumer Services